



Ticketing Frequently Asked Questions (FAQs)

- 1. What sessions are included in the All-Event Ticket Packages?** Every competition event of the 2020 USFSC Championships AND the Skating Spectacular.
- 2. What is the Skating Spectacular?** It's a non-competitive exhibition event featuring all the championships of the 2020 USFSC plus others (e.g. Synchro Skaters). It's a highly popular event that serves as the grand finale of National Championships Week.
- 3. How will my order for the All-Event Ticket Package be processed?** All ticket purchase forms will be placed in the order they were received. All ticket purchases will be processed in that order – i.e. first come, first served.
- 4. What priority do members of Friends of Figure Skating get on ticket purchases?** For the All-Event Packages currently on sale, Friends of Figure Skating receive “first-in-line” priority which means orders received from FOFS will be processed first, in the order in which the FOFS orders are received. (NOTE: There is a very limited time for FOFS members to take advantage of this front-of-line opportunity.) All other orders will be processed after this, per the process described in #3 above.
- 5. Will there be a shuttle service to the venue?** Yes, there are actually two shuttle services: one for credentialed participants and one for fans staying at Official Host Hotels. The Participant Shuttle will be free for those with credentials; there will be a cost for the Fan Shuttle (there will be a shuttle pass good on all shuttle trips throughout the event). The cost has not yet been determined for the Fan Shuttle.
- 6. Since I can't pick my seats when ordering, how do I best indicate my seating preferences?** Please write your preferences on your order form or include as a cover note with your email or fax order.
- 7. When will Weekend Ticket Packages and Individual Tickets go on sale?** Based on our previous experience with hosting the U.S. Figure Skating Championships in 2011 and 2015, we expect the Weekend Packages to be made available for purchase in late spring 2019 while Individual Tickets are projected to go on sale in September of 2019.
- 8. If I want to sit with friends, how do I best indicate that when placing my order?** It would be best to send in your order, together with your friends' orders, at the same time. Each order should indicate (you can write this on the order or email or fax cover sheet) that you would like to sit together with the following individuals and include their names. If you have the capability to do this, you could roll all the friends orders up into one pdf and email in, OR attach all friends orders to the same email submission.

- 9. I understand there will be three main elements to the 2020 US Figure Skating Championships – Competition, Practice, and FanFest. Please describe the event set-up.** The Greensboro Coliseum Complex has the ideal setup for the USFSC. (We feel sure that is one of the key reasons we were selected to host the championships for the third time.) The Competition, Practice, and FanFest will be held at the Coliseum Complex, all in one building, under one roof. The athletes, coaches, officials, USFS staff, volunteers, and the fans never need to go outside once they arrive at the venue for the event! Participants have raved over the venue layout, and we guarantee you'll appreciate the convenience and all the excitement of the event created by such a compact arrangement.
- 10. Will there be a charge for viewing practice sessions at the Practice Rink?** This has not yet been determined at this time but in general the LOC favors as much access to experience the Championships as possible.
- 11. Is there parking available on site?** The Greensboro Coliseum Complex has over 6,000 parking spaces on site! Parking fees have not been set as of yet. Based on hosting prior championships, the Coliseum has previously offered a combination of daily fees and a parking pass good for endless in-and-out privileges throughout the event.
- 12. When will the schedule of events be released?** From our past experience the final schedule will not be released until around September 2019, however you can get a fairly good idea of what the North Carolina 2020 event schedule might be by reviewing the schedule of events for the 2019 Geico U.S. Figure Skating Championships in Detroit, focusing on Tuesday, January 22 to Sunday, January 27, 2019. The Detroit schedule can be accessed at <http://2019uschampionships.com/schedule/>
- 13. When will I be able to sign up to be a volunteer?** Volunteer sign-ups will not begin until 2019. The best way to be in the know when volunteer sign-ups get underway is to sign up to receive our NC 2020 e-newsletter by visiting our website at www.ncskate2020.com and providing your email address.
- 14. How do I stay abreast of the latest information about the 2020 US Figure Skating Championships?** We recommend signing up to receive our NC 2020 e-newsletter by visiting our website at www.ncskate2020.com and providing your email address.